

Clearing the Browser Cache for Common Browsers

Internet Explorer 7

1. From the **Tools** menu, select **Internet Options...**
2. Choose the **General** tab.
3. Under **Browsing history**, click **Delete...**
4. Next to "Temporary Internet Files", click **Delete files...**
5. Click **Close**, and then click **OK** to exit.

Internet Explorer 4.x, 5.x, and 6.x for Windows

1. From the **Tools** menu (for version 4.x, the **View** menu), select **Internet Options...**
2. Choose the **General** tab.
3. In the "Temporary Internet Files" section, click **Delete Files...**
4. To confirm the deletion, click **OK**.
5. In the **Internet Options** dialog box, click **OK**.

Netscape 8 for Windows

1. From the **Tools** menu, select **Options...**
2. Click **Privacy**.
3. Next to "Cache", click the **Clear** button.
4. If you'd like to set the size of the cache and set the browser to clear the cache when you close it, click the **+** (plus sign) next to "Cache" and change the settings as needed.
5. Click **OK**.

Netscape 7.1 for Windows

1. From the **Edit** menu, select **Preferences...**

2. In the left panel of the `Preferences` dialog box, click the + (plus sign) in the box to the left of `Advanced`. Click `Cache`.
3. Click `Clear Cache`.
4. In the `Preferences` dialog box, click `OK`.

Netscape Navigator 4.x, 6.x, and 7.0 for Windows

1. From the `Edit` menu, select `Preferences...`
2. In the left panel of the `Preferences` dialog box, click the + (plus sign) in the box to the left of `Advanced`. Click `Cache`.
3. Click `Clear Memory Cache`. Confirm by clicking `OK`.
4. Click `Clear Disk Cache`. Confirm by clicking `OK`.
5. In the `Preferences` dialog box, click `OK`.

Firefox 2.0 for Windows

From the `Tools` menu, select `Clear Private Data`, and then choose `Cache`.

Firefox 1.0 and 1.5 for Windows

1. From the `Tools` menu, select `Options...`, and then click `Privacy`.
2. In 1.5, select the `Cache` tab, and then click the `Clear Cache Now` button. In 1.0, next to `Cache`, click the `Clear` button, and then click `OK`.

Safari

1. From the `safari` menu, select `Empty Cache...`
2. When prompted, click `Empty` to confirm that you want to empty the cache.

Firefox 1.0 and 1.5 for Mac OS X

1. From the `Firefox` menu, select `Preferences...`
2. From the sheet that drops down, select `Privacy`. In 1.5, click `Clear Cache Now`. In 1.0, next to `Cache`, click the `Clear` button, and then `OK`.

Netscape 6.x or later and Mozilla for Mac OS and Mac OS X

1. In Mac OS X, from the **Netscape** or **Mozilla** menu, select **Preferences...** . In Mac OS 9.x or earlier, from the **Edit** menu, select **Preferences...** .
2. In the left panel of the **Preferences** dialog box, click the arrow to the left of **Advanced**. Click **Cache**.
3. Either click the **Clear Cache** button, or click both the **Clear Memory Cache** and **Clear Disk Cache** buttons.
4. In the **Preferences** dialog box, click **OK**.

Netscape Navigator 4.x for Mac OS

1. From the **Edit** menu, select **Preferences...** .
2. In the left panel, click the arrow to the left of **Advanced**.
3. Click **Cache**.
4. Click **Clear Disk Cache Now**, then click **OK**. Click **OK** again.

Internet Explorer 4.x and 5.x for Mac OS and Mac OS X

Note: Microsoft is no longer developing or distributing **Internet Explorer** for the Macintosh.

In **Mac OS X**, from the **Explorer** menu, select **Preferences...** . In Mac OS 9.x and earlier, from the **Edit** menu, select **Preferences...** .

1. In the left panel, click the arrow to the left of **Web Browser**. Click the **Advanced** button.
2. Under "Cache", click **Empty Now**, then click **OK**.

Setting Trusted Sites in Internet Explorer

The **Trusted Sites** settings allow you to selectively indicate which websites are to be **trusted**, meaning they can run at a low security level.

Click on the **Tools** menu and select **Internet Options**. Click on the **Security** tab. Now, click on the **green circle** with a white check marked **Trusted Sites**. **Uncheck** the *Require server verification (https:) for all sites in this zone*. In the space provided, enter the address of the websites, for Blackboard Vista ***.blackboard.com**. Click the **Add** button. Enter the second site, myCommNet, ***.commnet.edu**. Click the **Add** button. Enter the third address for the Community College Help Desk, ***.parature.com**. Click the **Add** button. If you use e-Portfolio or e-Tutoring enter the following address, ***.ctdlc.org**. Click the **Add** button. When finished click **OK** and **OK** again, to close the Internet Option window.

