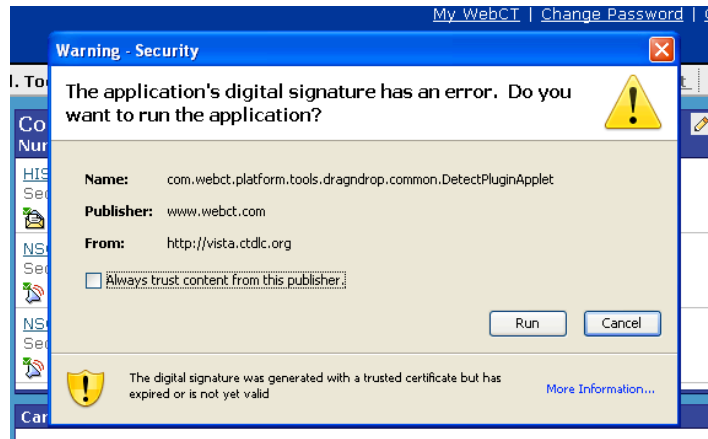
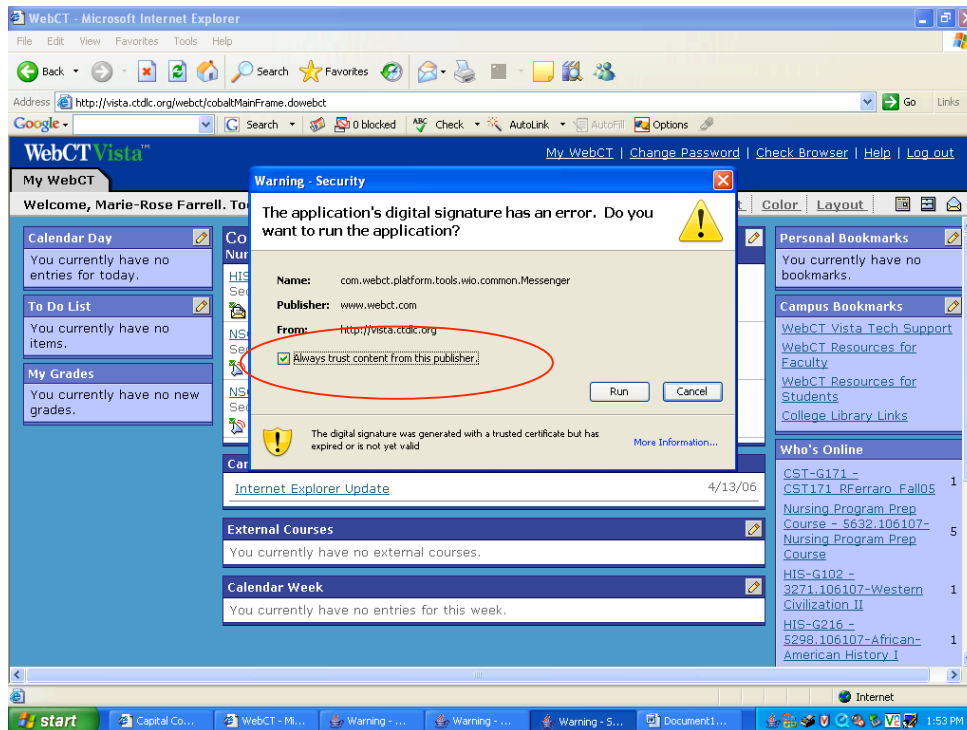


Internet Explorer Browser Freezes When Using WebCT Vista

Do you get this warning? Does Internet Explorer keep freezing? Follow the following steps to keep this from happening again.



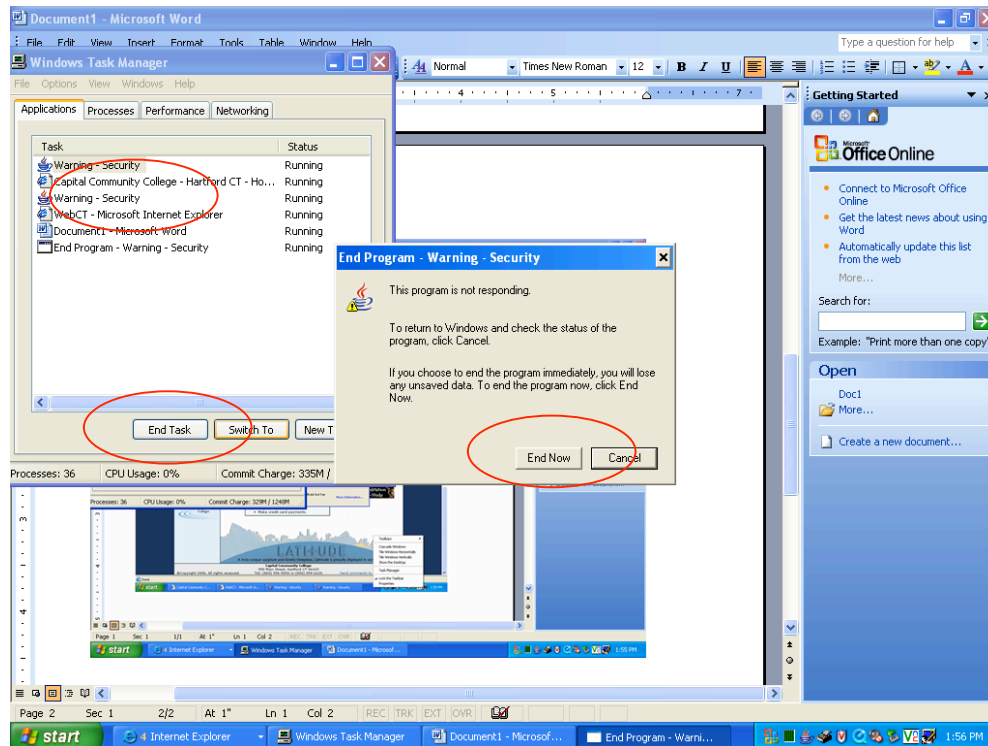
1. Log in to WebCT. After a few moments, one or more "Warning - Security" pop-up windows display with the message "The application's digital signature has been verified. Do you want to run the application?"
2. Place a check in the box in front of the "Always trust content from this publisher." (see picture below)



3. Click Run. The browser freezes.
4. Shut down the browser through Task Manager. To get to “Task Manager” press the following three buttons at once – “Control”, “Alt” and “Delete”. Click on “Task Manager”.



5. Highlight a “Warning-Security” in the task manager pop-up window, then click “End Task”. Then click “End Now”. Please wait while Internet Explorer quits.



6. Restart Internet Explorer, and log into WebCT. The "Warning - Security" pop-up window does not display. Proceed to access WebCT normally. If the warning displays again, the “always trust content from this publisher” was not properly checked. You will have to repeat the process.