

Do you want to...

- Design and build state-of-the-art computers?
- Be a part of a customer service help desk team?
- Provide hardware or software tech support?

See what Capital has to offer...



CSS

The Computer Support Specialist

The Computer Support Specialist Program offers:

Computer Support Specialist (CSS): Software Option

Computer Support Specialist (CSS): Hardware Option

- Associate Degree or Certificate
- Traditional-Classroom format or Distance-Learning format

Computer Support Specialist (CSS): Software Option

This degree is designed to prepare you to become a Help Desk Technician, Software Support Specialist, or Customer Service Representative

Topics include:

- Software-Related Customer Support and Technical Assistance
- Communication Skills
- Software Installation and Configuration
- Logical Problem Diagnosis and Solution

Computer Support Specialist (CSS): Hardware Option

This CSS degree option is designed to prepare you to become a Hardware Support Specialist with a focus on hardware.

Topics include:

- Hardware-Related Customer Support and Technical Assistance
- Troubleshooting Computer-Related Problems
- Peripheral Device Installation and Repair
- Logical Problem Diagnosis and Solution



The CSS degree incorporates preparation for the certification examinations for either CompTIA (Computer Technical Industry Association) A+ or MOS (Microsoft Office Specialist).

To Learn More about which program choice is right for you, see our catalog or contact: **College Career Counseling Office: 860-906-5040** or **Professor Brown, CSS Program Coordinator: 860-906-5180**